

Starry Night™

SOFTWARE SUPPORT
Down-to-Earth Customer Care
www.starrynight.com

If your purchase does not meet your expectations, please return it for a full refund*. Returns must be received within 30 days of the date you received your order.

To return merchandise please complete the return form below. It is particularly helpful for us to know the reason you are sending the item(s) back.

Securely package the merchandise and insure it for its full value. Return shipping costs are the responsibility of the customer.

A convenient return label is provided at the bottom of this form.

RETURN

Please list merchandise being returned. Enter the reason code in the space provided.

Reason Code	Item	Qty	Description	Price Ea.	Total

Billing Name & Address Same as reverse _____

 Telephone Number _____ E Mail Address _____

Merchandise Returned
Sales Tax (CA, MN, NY, VA)
Total Returned

REORDER

Please list items below for re-order.

Item	Qty	Description	Price Ea.	Total

SHIP TO _____
 Name _____
 Address _____

 City _____ Zip _____

Total Merchandise Ordered
Shipping & Handling
Sales Tax (CA, MN, NY, VA)
New Order Total

PAYMENT

Please indicate a payment method for the balance due.

Visa MasterCard American Express
 Credit Card # _____
 Expires _____ Signature _____

***Product Return Restrictions** There are a limited number of products with more restrictive return policies. For further details please see our web site <http://store.starrynightstore.com/orderinfo.html>.

REASON CODE

Enter reason code in space provided at left.

1. Incorrect Item
2. Damaged in Shipment
3. Did Not Perform to Expectation
4. Defective—explain in detail
5. Other—explain in detail

Explanation:

You may place a new order by completing the section below. Or for faster service, you may place your order at www.StarryNight.com or order by phone at 800-252-5417 Monday through Friday, 6am – 6:30pm or Saturday 8am – 2pm, Pacific Time.

If you have questions about returns: Call 416-603-8381 (Ext 221)

Email inquiries to: return@StarryNight.com

For Up-to-Date Shipping & Handling Charges and Expedited Delivery Services, please see our website <http://store.starrynightstore.com/orderinfo.html#returns>

FROM: _____

SHIP TO:
 Starry Night Returns Department
 89 Hangar Way
 Watsonville, CA 95076
 USA